



Pre-Application Information and Job Description

Who We Are:

Borne Events Ltd. is the company behind *Mega Slip and Slide*, a family-friendly, seasonal attraction that's been bringing the fun since 2024. Designed for maximum summer enjoyment, Mega Slip and Slide offers a vibrant outdoor experience that combines 150m inflatable water slides, laughter, and sunshine to create unforgettable memories.

Operating temporary sites in scenic rural locations, we blend the excitement of water-based adventure with the beauty of the countryside. At the heart of it all is our dedicated team—ensuring safety, delivering outstanding customer service, and creating a warm, welcoming atmosphere for guests of all ages.

Employment Overview:

We are proud to offer seasonal work opportunities for active, enthusiastic individuals who love the outdoors, are physically fit, and can contribute to a positive and professional team environment. Please read the job description below.

Job Description

Team Member – (Slide Marshall, Reception, and Retail)

There are three main roles on-site: Slide Marshall, Reception, and Retail. Each role is essential in ensuring the safety and satisfaction of our guests.

Slide Marshall

Slide Marshalls are responsible for the health and safety of our guests while they are on the slide. They inform sliders when it's clear to proceed, maintaining order, fairness, and fun at the top and bottom of the slide. They issue rings and ensure they are accounted for at the end of each ride.

Key Duties:

- Ensure the smooth operation of the slides by following training and the Normal Operating Procedures (NOP).
 - Maintain safety on the slides, intervening as necessary to prevent accidents.
 - Assist colleagues with tasks when safe and necessary.
 - Communicate effectively with the team throughout the shift.
 - Raise the alarm and follow Emergency Action Plans (EAP) in case of emergencies.
 - Monitor slide users to anticipate and quickly address potential problems.
 - Educate and enforce slide rules and handle inappropriate behaviour.
 - Perform water rescues if needed.
 - Set up and take down equipment as required.
 - Attend meetings and training sessions as needed.
 - Operate specialist activities, if applicable.
 - Inspect areas continuously to maintain safety and cleanliness.
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Reception Team

The Reception Team is made up of senior members responsible for guest check-ins, answering questions, and issuing wristbands. They also manage the administration of ride waivers, team payroll, and rotas. In addition, they check in team members at the start of their shifts, sign them out at the end, manage break times, and allocate positions throughout the shift.

Key Duties:

- Greet visitors and create a positive first impression.
 - Address and resolve guest issues or complaints, escalating to the Operations Manager when necessary.
 - Handle inquiries via email and phone.
 - Check in guests, ensuring they have paid and signed the online waiver.
 - Book 'walk-in' guests when space is available, ensuring they sign the waiver.
 - Issue wristbands to guests.
 - Record and administer first aid when necessary.
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Retail Team

The Retail Team is primarily responsible for managing the shop, serving food and drinks, processing payments, and ensuring guests are informed about where to go and when.

They will also assist with sizing and issuing wetsuits, monitor the car park, pick up litter, check hygiene facilities, deliver safety briefings, and provide general assistance to guests as needed.

Key Duties:

- Perform hourly safety and hygiene checks.
 - Deliver safety briefings to guests.
 - Conduct car park checks to ensure order and safety.
 - Maintain cleanliness by picking up litter.
 - Assist guests with any queries or needs.
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Essential Job Requirements and Qualifications:

- Must be 16 years of age or older.

- Must be available to work a minimum of 16 hours per week.
 - Priority will be given to candidates with full availability between 19th July and 1st September, with no existing holiday or activity commitments during this period.
 - Must be physically fit and comfortable working:
 - o Around water
 - o At height
 - o Outdoors in variable weather conditions
 - Applicants must not have:
 - o History of back or knee problems
 - o Acute hay fever or environmental allergies
 - o Frequent or severe migraines
 - o Aversion to water
 - o Anxiety in crowds or when answering direct questions
 - Strong customer focus and confidence in public-facing roles.
 - Positive, energetic, and team-oriented.
 - Excellent communication and interpersonal skills.
 - Computer literate.
 - Ability to remain calm under pressure and follow clear procedures.
 - No formal qualifications required.
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Employment Overview

We're proud to offer seasonal work for active, enthusiastic people who love being outdoors and want to be part of a fun, friendly team.

Pay Rates (inclusive of holiday pay contribution):

- Aged 16–17: £10.10 per hour
- Aged 18–20: £11.21 per hour
- Aged 21+: £14.01 per hour

Staff are paid weekly on a Friday before midday via bank transfer. We believe in fair pay for hard work and aim to create an environment that's fun, supportive, and rewarding for everyone.

Holidays & Days Off

- Holiday pay is included in your weekly pay at the minimum statutory rate.
 - Holidays are not permitted once the season has started, due to the short and intensive nature of the operation.
 - If you need a specific day off, you may request it before the rota is produced. If it's not listed on your original availability form, it will be treated as a request, not a guarantee.
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Attendance

- Due to the short and intensive nature of the season, we rely on team members who are reliable and show up when scheduled. If you're not confident you can commit to regular attendance, this may not be the right role for you.
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Uniform and Conduct Expectations

- **Uniform:** Team members are required to always wear the correct uniform while on duty.
- **Punctuality:** Arrive punctually for work, ready to start at the beginning of your shift.
- **Conduct:** As an ambassador for Mega Slip and Slide, you must conduct yourself in a way that brings no bad light on the organisation. This applies both during and outside of working hours while representing the company.

Additional Information

- **Training Provided:** Comprehensive training will be provided for all roles.
- **Work Environment:** Fun, outdoor, dynamic, and supportive work environment.
- **Flexibility:** Part-time and seasonal positions with flexible scheduling options.

Application

If you have read and agree with the above, meet the essential criteria, and would like to apply, please fill out the following questions and availability sheet and return them to us at: **sliderecruitment@gmail.com**

We look forward to hearing from you!